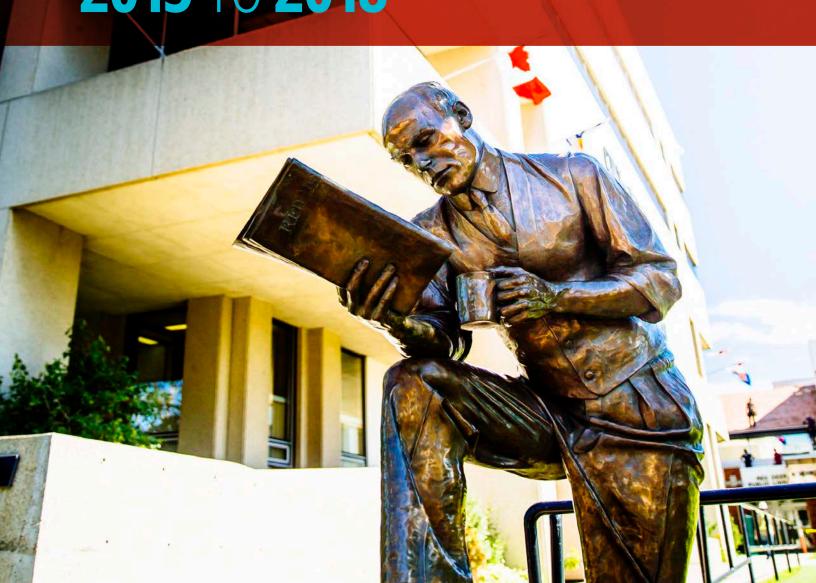


# STRATEGIC PLAN 2015 TO 2018



Good fortune is what happens when opportunity meets planning.

# AN OPPORTUNITY FOR OUR FUTURE

ed Deer is a growing and dynamic city. Having just celebrated 100 years, it's time to chart our future course. A city served by an \_ innovative government; inspired by the people that live here and the businesses that prosper here; full of vibrant spaces for people to connect; and, places and opportunity for community to thrive. This strategic plan outlines the vision for our community and the strategy for creating our desired future.

Red Deer, located at the heart of Alberta, is our province's third

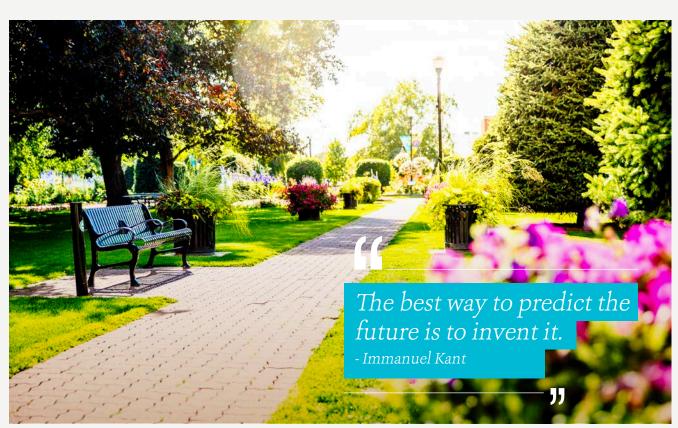
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largest city on the cusp of reaching a population of 100,000. We are moving from a small city to a modern urban centre serving a region of over 320,000. As we start building our city for the next 100 years it's important to create a solid financial base; build strong community relationships; and invest in sport, culture, and recreation opportunities for citizens. By focusing on these three areas, The City of Red Deer will have a sustainable foundation to continue building towards an innovative, vibrant, and inspired future.



# THE CITY OF RED DEER Approach to Strategic Planning





A strategic plan is a series of interrelated and complementary themes that guide the actions and strategies towards a shared vision. The many components of the strategic plan are an interconnected series of strategies and steps outlining our priorities and opportunities for change.

As The City of Red Deer's primary planning document, the strategic plan covers a four year planning horizon and includes both the strategic direction and strategic implementation. It respects the unique and complimentary roles of Council and Administration in realizing success.

# STRATEGIC DIRECTION

The purpose of the strategic direction is to identify key themes or areas of change that are most important to achieving the vision and mission. This is Council's direction to administration for creating organizational strategies and change to allow the vision to unfold. City Council provides leadership to the Strategic Direction.

# STRATEGIC IMPLEMENTATION

The purpose of strategic implementation is to identify key strategies and actions to achieve the direction set by Council. Through

the coordinated strategy charters, administration guides and monitors progress towards the vision. Administration provides leadership to the Strategic Implementation.

The City of Red Deer has been recognized for its approach to strategic planning because the approach:

- » Ensures the vision translates into
- » is grounded in good governance principles, and
- » is tied to our Enterprise Business Planing (budget) process.



ouncil of The City of Red Deer chose three key themes as their strategic direction. These three themes are where the organization's efforts will be coordinated and directed. They were chosen as the most important areas requiring change or transformation after considering community input, best practices, and current organizational initiatives.

The Strategic Direction ensures Red Deer is ready for its future by continuing to build a strong foundation and transforming local government that embraces our principles.

ACCORDING TO ARISTOTLE A CITY EXISTS FOR THE SAKE OF A GOOD LIFE AND NOT FOR THE SAKE OF LIFE ONLY. LIVABILITY MEANS JOY, LEISURE, HEALTH, COMMUNICATION AND INTERACTION AND NOT JUST FULFILLING BASIC NEEDS.

— MERI LOUEKARI

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# PRINCIPLES

# **CITIZEN FOCUSED SERVICE**

ACCESSIBLE AND WELCOMING COMMUNITY

STRATEGICALLY ORIENTED LEADERSHIP



# **THREE THEMES**



## DIALOGU

Engaging our community and enhancing our relationships



# **COMMUNITY AMENITIES**

Planning great spaces and places for community living



# FINANCIAL LEADERSHIP

Creating a sustainable financial foundation

These three themes are The City of Red Deer priorities for the next four years and are complimented by work still being completed on five of the themes from the previous strategic plan. These are:

# **IDENTITY**

Identify and promote our Red Deer identity

# **SAFETY**

Enable and promote a safer community

# MOVEMENT

Design for and facilitate integrated movement

# DESIGN

Design and plan our community to reflect our character and values

# FCONOMY

Shift our primary economic development focus and activity to within Red Deer

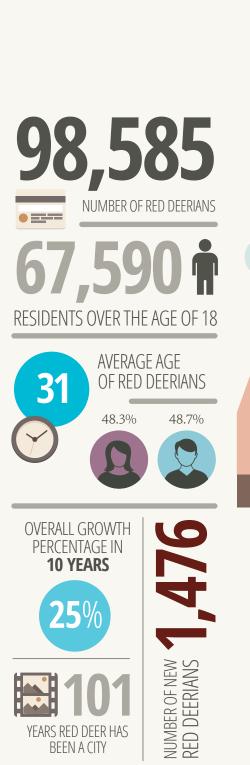
BUILDING PERMITS ISSUED

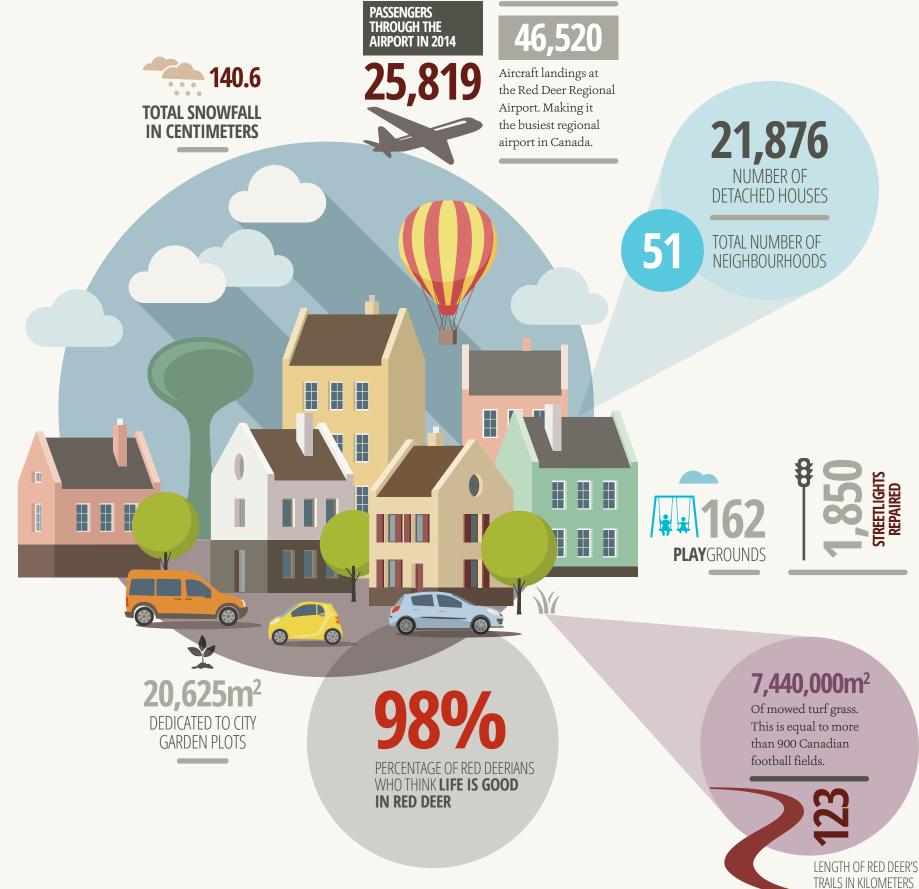
**NUMBER OF BUS ROUTES** 

OUTDOOR SKATING/ **HOCKEY SURFACES** 

# 

# IN 2014







# **THEMES 2015-2018** STRATEGIC DIRECTION

# THEME

# DIALOGUE S

# Engaging our community and enhancing our relationships

# COMMUNITY AMENITIES \*\*

# FINANCIAL LEADERSHIP

# Planning great spaces and places for community living

Creating a sustainable financial foundation

# ACTION

Informing and engaging our citizens so we are working together in planning for our city's future and creating a vibrant Red Deer.

Creating great amenities that provide opportunities for Red Deerians to be active, learn, connect, and grow.

Developing and implementing a leading municipal financial framework for current services and future community investment.

# COMMITMENT

By engaging citizens and building community relationships, citizens have meaningful opportunities to contribute to the vision and decisions of our city.

By building exceptional community amenities we will create vibrant communities and neighbourhoods where Red Deerians can enjoy their city and connect with each other.

By building a strong financial foundation there is confidence in our ability to deliver services, provide community infrastructure and invest in our community's future.

# OUTCOME

When we have inspired community relationships we

- » citizens who believe they are a valued part of city government and the decisions being made;
- » a diverse range of tools that help us inform citizens and engage with individuals and community organizations; and,
- » citizens, stakeholders, and organizations who are informed and involved in their community and government.

When we have vibrant places for community life

- » a balance of places and spaces that reflect the diversity of the community and our geography;
- » citizens who have pride in our facilities and features because they anchor our region and reflect community's authenticity, priorities and interests; and,
- » been recognized provincially and nationally for our world class community features.

When we have a sound financial approach and sustainability we have:

- » explored innovative service delivery options for the city that have improved service;
- » citizens that understand the value of services provided;
- » made financial information accessible and understandable; and,
- » financial decisions that are made with an understanding of the full range of financial options.

# **THEMES FROM 2012-2014** STRATEGIC DIRECTION

THEME

IDENTITY Y Identify and promote our Red Deer

identity

SAFETY T Enable and promote a safer community

MOVEMENT 🔻 Design for and facilitate integrated movement

DESIGN T Design and plan our community to reflect our character and

ECONOMY \$ Shift our primary economic development focus and activity to within Red Deer

COMPLETED

Public consultation on the community narrative

Policing Plan and Governance model approved by Council

» Development

framework.

» Development

of a social

policy

Integrated Movement Study approved by Council

transportation

plans based on

the movement

charter for

transit, trails

and roads.

Neighbourhood design guidelines approved by Council

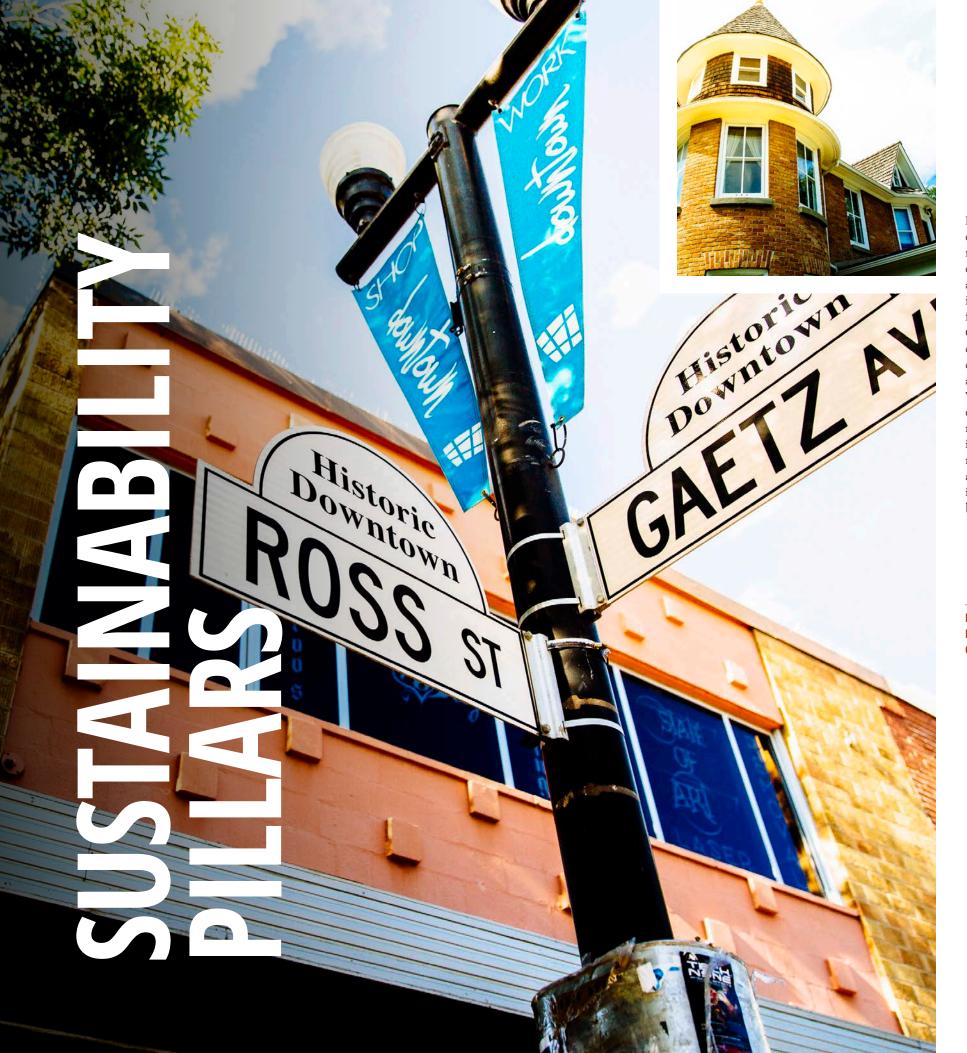
Economic Development Strategy approved by Council

- » Creation of community narrative based on community input.
- » Development of identity and brand.
- of the drug and alcohol road map. » Development of a crime prevention
- framework. » Development of priority three call service levels.

» Development » Development of an integrated set of

of engineering standards and other policies and practices to implement the approved neighbourhood guidelines.

» Development of a prioritized implementation plan for the economic development strategy approved by Council.





# **ENVIRONMENTAL**

Red Deer is a enhances its rich natural where history is environment and minimizes and places help its ecological people connect. footprint through City leadership, and respected, community collaboration and and innovation active stewardship. We are a leading are encouraged, example of a resilient community in which urban and belonging. natural systems are effectively integrated to the

**CULTURAL** 

# **ECONOMIC**





**SOCIAL** 

**GOVERNANCE** 

Red Deer actively benefit of both.

Strategic analysis vibrant city with an promotes economic authentic identity vitality and a strong resilient honoured, spaces environment for business health. To meet the current and future financial Diversity is valued needs of Red Deer, creative expression resources are managed through decision making and citizens have a processes which sense of pride and consider and regularly assesses both long and short term financial effect on the organization and the community.

Red Deer is a strong, engaged community that embraces its diversity. Through leadership, support and partnerships, everyone can meet their needs and maintain a good quality of life. Equality, social well-being and a sense of belonging are supported, and decisions are just.

Definition in progress

**ENVIRONMENTAL MASTER PLAN** COMPLETE.

**CULTURE VISION AND MASTER PLAN** COMPLETE.

STRATEGY COMPLETE. **FINANCIAL SUSTAINABILITY** 

**PLAN CURRENTLY IN** 

**DEVELOPMENT.** 

**ECONOMIC** 

**DEVELOPMENT** 

**IMPLEMENTATION PLAN IN DEVELOPMENT.** 

**SOCIAL POLICY** 

**FRAMEWORK** 

COMPLETE.

**GOVERNANCE FRAMEWORK SUBSTANTIALLY** COMPLETE.

**POLICY DEVELOPMENT** IN PROGRESS.

he City's strategic plan also serves as its sustainability plan. Sustainability is defined by the United Nations as, "development that meets the needs of the present without compromising the ability of future generations to meet their own needs". By aligning the two plans, we have adopted the best practice of integrating sustainability across the five dimensions (culture, society, environment, economy and governance) with our strategic goals providing us with a comprehensive plan for a sustainable community.



he themes of the strategic direction support a healthy, vibrant and sustainable community. These diagrams illustrate the themes of our strategic direction and their relationship to one another. Many activities and projects will continue and others may need to be adapted as our strategic direction is implemented.



PRINCIPLES

Citizen focused service

Accessible and welcoming community Strategically oriented leadership

2015-2018 THEMES

Financial Leadership Community Amenities

Identity Economy

Dialogue

Movement Safety Design

SUSTAINABILITY PILLAR

Environmental Cultural Economic

Social Governance



You've got to think about big things while you're doing small things, so that all the small things go in the right direction. - Alvin Toffler

# STRATEGIC IMPLEMENTATION

dministration will develop a series of interconnected plans called charters to put Council's three themes into action. Each charter has a senior administrative champion who provides guidance and oversight to the direction set by Council. Each charter is approved by Council and yearly reviews of budgets and plans are part of the Enterprise Business Planning (budget) process.

In addition to the goals and outcomes set by Council, the charter outlines the broad strategies required to reach the outcomes. These charters are foundational to the Enterprise Business Planning (budget) process and guide departmental plans and priorities. Council receives regular updates on progress of the strategic plan through the quarterly report and charter updates.







