

- √ Staff are responsible for the operation and general supervision of the facility and shall enforce these guidelines.
- √ If schedules permit, teams may access their assigned dressing rooms 30 minutes prior to the start of their practice time and 30 minutes prior to the start of games.
- √ Teams are expected to vacate their dressing rooms 30 minutes after the conclusion of their rental time or additional charges may be applied.
- √ Dressing rooms are assigned to all teams. Public areas are not to be used for changing/dressing.
- √ Access to the floor for participants and coaches is during booked time only. Usually, a 5 minute warm up with 55 minutes of play.
- √ Warm-up activity is not allowed in the concourses, hallways or spectator areas. If space is available and does not interfere with an activity in progress, a staff person may designate a static stretch area. Please check with staff.
- √ Coaches are responsible to ensure that the dressing rooms and player boxes are left in acceptable condition and free of damage. Additional charges will be levied if damages occur or if extra clean up is required which includes, but is not limited to spit, tobacco, sunflower seeds, ball marks.
- √ In order to ensure the safety of all patrons in the area, all gates that provide participant access to the floor must remain closed during the booking.
- √ Clean indoor shoes are required on all sports playing activities.
- √ Food is not permitted on any playing surface. All drinks must be in plastic water bottles.
- √ Profanity and aggressive behavior from players, coaches or spectators will result in immediate expulsion and/or financial retribution. This is in direct correlation with the City of Red Deer Community Standards Bylaw.
- √ Use of air horns or other amplified noise makers is strictly prohibited before, during and after all scheduled activities.

- √ With the exception of service animals, pets are not permitted in City Recreation Facilities.
- √ The compliance of the User Groups Equipment Guidelines are the responsibility of the User Group to enforce.
- √ Consumption of alcoholic beverages is not permitted in or on facility property without approval from the Recreation, Parks and Culture Department. A permit must be approved.
- √ Smoking is not permitted within any City facility or within 9 meters of the entrance doors. This refers to all tobacco products, including smokeless tobacco. Any infraction will result in additional charges or future bookings cancelled.
- √ During emergencies please follow the instructions of the staff.
- √ Emergency exit maps are located in each facility; area staff can point out their location for your reference.
- √ First Aid responders are not guaranteed in City of Red Deer Recreation Facilities. Please see staff for assistance or directly call 9-1-1 for a major emergency.
- √ All City of Red Deer Recreation Facilities are equipped with Automated External Defibrillators (AED's). Please see area staff for location.
- √ Groups who pay a subsidized rate will be invoiced for the full adult rate for any time that is booked and is not used.
- √ As a user of City Recreation Facilities, you are responsible to make certain that the standards that apply to your sport are followed and for the safety and well being of players in the sport in which you are involved. If a participant in your sporting activity is injured, you may be liable to that participant if you have:
 - not ensured that proper equipment was used;
 - failed to properly train participants;
 - failed to properly supervise the sporting event;
 - allowed a potentially dangerous situation to continue unchecked.
- √ If you have any questions about your liability, consult with your lawyer to make certain that you are properly protected from such claims. The City's liability is with respect to the proper maintenance of the sports facility you use.

For your convenience, dry space user guidelines can be found online at:
<http://www.reddeer.ca/recreation-and-culture/facility-and-park-rentals/>