

www.reddeer.ca/mycity



MyCITY

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Pay bills, view accounts and access your City of Red Deer information from the comfort of your home.

**Pyjamas not necessary, but encouraged.*



Questions about MyCity, and how to create your profile and add your City accounts?

403.342.8111 mycity@reddeer.ca





MyCity is a new online service where residents and business owners can access information about their City of Red Deer accounts (like business licenses, dog licenses and tax information), monitor status of permits and applications, and schedule inspections online 24 hours a day, seven days a week.

VISIT

WWW.REDDER.CA/MYCITY

TODAY TO FIND OUT HOW EASY IT IS TO USE.



MyCITY

1

Creating a profile is your first step. Visit www.reddeer.ca/mycity and click on **REGISTER NOW**.



2

Fill in the registration form completely – all information is safe and secure. Once your profile is created, The City will send you a confirmation email. Once you confirm by clicking the link in the email, you will be ready to use MyCity.

3

You're now ready to add your City accounts, all you need is your **ACCOUNT NUMBER** and your new **ACCESS CODE**, which appears on the top of your license, tax notices, permits or downtown parkade/utility bills. A step by step guide of adding accounts can be found on the MyCity webpage.

THINGS YOU CAN DO WITH MYCITY:

- Perform detailed inquiries on property, tax, utility, community development, business, and dog accounts.
- View and pay electronic bills as soon as they are available.
- Schedule building inspection requests.
- Apply for new dog licenses and electrical permits.
- Pay fees and monitor the status of permit and license applications.
- Pay online for parking and bylaw tickets, new license applications, tax certificates, permits and utility deposits.



Once you have added your accounts, you will have a one-stop, easy to use, 24/7 dashboard of your City of Red Deer business. Now you can view, pay, schedule, monitor and apply without leaving your home, couch, bed or where ever you are in the world, allowing you to conduct City business on your schedule, not ours!

SAFE, ENVIRONMENTALLY FRIENDLY AND EASY TO USE ALL HOURS ACCESS TO YOUR CITY OF RED DEER ACCOUNTS.

