Effective for all consumption, estimated or actual, on or after March 1, 2018

BILLING AND SERVICE FEES

(1)	UTILITY BILLING FEES Application fee for Utility Billing	\$ 20.00
(2)	Non-application fee (open a new account in owner's name)	\$ 30.00
(3)	Deposit to obtain a residential Utility account	\$ 325.00

(4) As determined by the City, non-residential deposits, where applicable, will be estimated based on 30% of the Customer's typical annual charges or based on the following amounts, relative to water meter size:

WATER METER SIZE

1

	16 mm 19 mm 25 mm 38 mm 50 mm 75 mm 100 mm 150 mm	\$ \$ \$ \$ \$ \$ \$ \$ \$	325.00 500.00 800.00 1,600.00 3,500.00 6,500.00 18,000.00 25,000.00	
(=)	200 mm	\$	25,000.00	
(5)	Late Payment penalty	1.5	50% per month of outstanding balance	
(6)	Reprint fee for invoice or receipts ¹	\$	15.00	
(7)	Account transfer fee ²	\$	15.00	
(8)	Disconnection Notice Fee ³	\$	25.00	
(9)	No access fee ⁴	\$	80.00	
(10)	Dishonored Payment	\$	35.00	

[1] Fee per reprint on request of account holder for a copy of Utility invoice or landfill receipt.

[2] May charge for payments made to wrong account within The City.

[3] For disconnection notice provided at premises of service.

[4] In circumstances where site visit is made, but access is not provided by owner or Tenant.

2 NEW SERVICE CONNECTION

		From Main In Street	From Main In Lane
(1)	Basic charge for 25 mm Water and 150 mm Wastewater service ^[1]	\$ 12,859	\$ 11,389
(2)	Basic charge for 25 mm Water service ^[1]	\$ 11,804	\$ 10,167
(3)	Basic charge for 150 mm Wastewater service ^[1]	\$ 11,804	\$ 10,167
(4)	Basic charge for 100 mm Stormwater service ^[1]	\$ 11,804	\$ 10,167
(5)	Basic charge for 25 mm Water, 150 mm Wastewater and 100 mm Stormwater service ^[1]	\$ 13,229	\$ 11,386
(6)	Dual service upon approval	\$ 16,897	N/A
(7)	25 mm Water and 150 mm Wastewater service, trench (Right of Way) wider than 20 m	\$ 17,591	
(8)	Extra charge for larger water service:		
	38 mm	\$ 507.00	
	50 mm	\$ 790.00	
	100 mm	\$ 4,292.00	
	150 mm	\$ 5,139.00	
	200 mm	\$ 7,086.00	
	250 mm	\$ 8,896.00	
	300 mm	\$ 10,197.00	
	Additional charge for 4m to 5m depth	\$ 4,808.00	
	Additional charge for 5m to 6m depth	\$ 7,742.00	
	Additional charge for 6m to 7m depth	\$ 10,762.00	
(9)	Extra charge for larger Wastewater or Stormwat		
	Size	Ribbed	<u>DR35</u>
	200 mm	\$ 369.00	\$ 412.00
	250 mm	\$ 596.00	\$ 693.00
	300 mm	\$ 860.00	\$ 1,149.00
	375 mm	\$ 1,186.00	\$ 1,449.00
	450 mm	\$ 1,744.00	\$ 2,195.00
	600 mm	\$ 2,690.00	\$ 3,507.00

[1] A 50% discount of one of these charges may be applied by The City where a property is redeveloping and an existing service is replaced with the same or larger sized service and the existing service is at least 30 years old. The discount is to recognize the shared value to The City and the developer of renewing the service.

(10)	Water S (a) (b) (c)	Service Removal (water kill) up to 50mm in size up to 50mm in size; removal done at same time as new service construction over 50mm in size	\$ 6,004.00 \$ 1,988.00 \$ 10,160.00
(11)	Additional fee for winter maintenance of service trench (Oct 01 - May 15)		
	(a) (b) (c)	Lane Street Arterial	\$ 2,477.00 \$ 4,076.00 \$ 6,224.00
(12)	Other C		
		 Construction of manhole to 3.1 metres in depth at time of service (i) additional cost per vertical metre in excess of 3.1 metres in depth 	\$ 5,566.00 \$ 853.00
	(b)	Fire Hydrant and Valve Installation at time of service	\$ 9,181.00
	(c)	 Cutting and replacing pavement: (i) single or double service 75 mm and under (ii) single or double service over 75 mm (iii) triple service 75 mm and under (iv) triple service over 75 mm (v) for service kill 75 mm and under (vi) for service kill over 75 mm (vii) for water service renewal (viii) Additional asphalt repair costs for excavations in excess of 4 metres deep 	\$ 3,510.00 \$ 4,080.00 \$ 4,750.00 \$ 5,820.00 \$ 2,500.00 \$ 2,500.00 \$ 1,675.00 \$ 1,080.00 (per additional meter)

(d)		Replacing sidewalks:	
		(i) single or double service residential	\$ 2,750.00
		(ii) single or double service commercial	\$ 5,000.00
		(iii) triple service residential	\$ 3,730.00
		(iv) triple service commercial	\$ 5,220.00
		(v) additional sidewalk repair costs for	
		excavations in excess of 4 metres deep (per location)	\$ 700.00
	(e)	Replacing curb only:	
		(i) single or double service	\$ 2,300.00
		(ii) triple or dual service	\$ 2,300.00
		(iii) additional curb repair costs for	
		excavations in excess of 4 metres deep	\$ 480.00
		(per location)	
	(f)	Landscaping Repairs	ć 017.00
(12)			\$ 817.00
(13) (14)			\$ 6,725.00 \$ 1,841.00
(14)		-	\$ 1,841.00 \$ 750.00
(13)		Removal of each tree in service trench dig zone	\$ 750.00
3		MISCELLANEOUS SERVICE FEES	
(1)		Installation of more than one meter (per meter)	\$ 30.00
(2)		Requesting meter reading / Manual meter read	\$ 65.00
(3)		Disconnection (valve off) service charge	\$ 80.00
(4)		Reconnection (valve on) service charge	\$ 80.00
(5)		Turn water off or on for repairs or line testing	
		(a) During regular working hours	\$ 80.00
		(b) After regular working hours	\$ 230.00
(6)		Temporary water supply	
		(a) For construction purposes, includes 16 mm water meter plus monthly meter and usage charges (minimum 30m3/day without provision of weekly read)	\$ 100.00
(7)		Meter Test	\$ 130.00
(8)		Private fire hydrant maintenance (per hydrant)	
		(a) Damage evaluation	\$ 80.00

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	(b) Paint	\$ 80.00
(9)	Bulk Water (a) Use of designated fire hydrant to obtain water for watering, cleaning, flushing (per permit) plus water usage charges at bulk water rate	\$ 100.00
(10)	Hydrant meter box deposit	\$3,000.00
(11)	Manual account adjustment fee	\$ 25.00
(12)	Service Calls (service vehicle and one operator)	
	(a) During regular working hours (per hour)(1 hour minimum)	\$ 80.00
	(b) After regular working hours (per hour)(2 hour minimum)	\$ 115.00
(13)	Sewer Mains –cleaning, clearing	
	(vacuum truck and 2 operators)	
	(a) During regular working hours (per hour)(1 hour minimum)	\$ 250.00
	 (b) During regular working hours with pilot truck (per hour) (1 hour minimum) 	\$ 270.00
	(c) After regular working hours (per hour)(2 hour minimum)	\$ 350.00
	 (d) After regular working hours with pilot truck (per hour) (2 hour minimum) 	\$ 370.00

(14)	Sewer Services – cleaning, clearing						
	(cle	(clearing equipment and 2 operators)					
	(a)	During regular working hours (per hour)	\$160.00				
		(1 hour minimum)	<i></i>				
	(b)	During regular working hours with pilot truck (per hour) (1 hour minimum)	\$180.00				
	(c)	After regular working hours (per hour)	\$260.00				
		(2 hour minimum)					
	(d)	After regular working hours with pilot truck (per hour)	\$280.00				
		(2 hour minimum)					
(15)	Sewer Mains and Services – televise						
	(CC	TV vehicle and 2 operators)					
	(a)	During regular working hours (per hour)	\$ 200.00				
		(1 hour minimum)					
	(b)	During regular working hours with pilot truck (per hour)	\$ 230.00				
		(1 hour minimum)					
	(c)	After regular working hours (per hour)	\$ 310.00				
		(2 hour minimum)					
	(d)	After regular working hours with pilot truck (per hour)	\$ 340.00				
		(2 hour minimum)					

(16) Other services (e.g. meter and standpipe repairs, miscellaneous construction) that are not identified within the above noted tables may be provided from time to time at the request of Customers. These services are typically not provided frequently or may have a variable scope depending on individual circumstances. In these cases, the services will be provided at cost, including materials, equipment and labor.