

## Construction 2026 | F3 Networks Canada Inc. Spring Construction Project

F3 Networks Canada Inc. (F3) is undertaking a third-party fibre optic construction project to bring high-speed internet service to homes and businesses across the city. While The City is not delivering this project, F3 is required to obtain permits for work in public rights-of-way, which are reviewed and approved by The City, and all work must meet applicable construction, safety, and traffic management requirements. The City is sharing this information to help residents understand upcoming construction. General construction areas are available at [www.reddeer.ca](http://www.reddeer.ca).

- 1. What work is being done in my neighbourhood?** F3 is installing new fibre optic infrastructure, using underground or overhead routes similar to existing utility services.
- 2. How will construction affect my property?** Fibre installation generally follows existing utility paths:
  - Overhead serviced homes: fibre installed from the same pole
  - Underground serviced areas: existing conduit used where available, or new conduit installed if needed

No work will occur outside of utility rights-of-way on private property without the owner's permission.

- 3. Why might there be digging or temporary disruption?** In areas with buried services, limited excavation may be required. All work follows approved plans, and impacts are expected to be temporary.
- 4. How long does it take to install?** Typically, construction of the fibre network within neighborhoods takes approximately **six weeks to complete**, however, schedules are subject to change due to weather, ground conditions, existing utilities, etc.
- 5. What restoration work will be done after construction?** F3 will assess locations disturbed by the fibre installation and complete remaining restoration work. This may include topsoil replacement, grading, re-seeding, and correcting settling or uneven surfaces.
- 6. Do I need to sign up or switch internet providers?** No. Construction does not require you to change providers or purchase service. The fibre connection is installed to make service available now or in the future.
- 7. How do I give permission for fibre installation on my property? Property owner permission is required and can be provided by:**
  - Scanning the QR code in F3's notice
  - Emailing [Customerservice@F3Networks.ca](mailto:Customerservice@F3Networks.ca) (include name and address)
  - Speaking with an F3 representative visiting door to door
  - An F3 representative will contact you in advance to explain the process.
- 8. Who do I contact if I have questions or concerns about the construction?** Questions about the fibre construction project should be directed at F3:
  - Email: [Customerservice@F3Networks.ca](mailto:Customerservice@F3Networks.ca)
  - Phone: 844-390-9100
  - Website: [www.f3networks.ca](http://www.f3networks.ca)