

APRIL 2026

Restoration | F3 Networks Canada Inc. Spring Restoration Project

In 2025 and 2026, F3 Networks Canada Inc. (F3) installed fibre optic infrastructure in neighbourhoods across The City. In some locations, residents may still notice unsettled or unfinished areas due to winter conditions and normal settling. **F3 is scheduled to return this spring** to complete permanent restoration, including repairs to disturbed lawns, boulevards, and other soft surface areas. Restoration work is expected to **conclude mid-June**; we thank you for your patience.

1. **What kind of restoration work will be done?** F3 will assess locations disturbed by the 2025 fibre installation and complete remaining restoration work this spring, including:
 - Removing the top 6 – 8 inches of temporary gravel or backfill
 - Adding and grading topsoil
 - Re-seeding/Hydroseeding or repairing grass
 - Addressing any settling or uneven surfaces
2. **What can I expect during restoration?** Residents may notice:
 - Crews working in boulevards and front yards
 - Light equipment and materials onsite
 - Short-term disruption while work is completed
3. **Why does my yard/boulevard still look unfinished?** In some areas, temporary materials (like gravel) were used over winter. These are expected and will be replaced with proper restoration materials during the spring program.
4. **Will crews need access to my property?** Crews may require access to areas where fibre was installed. They will focus only on impacted areas and minimize disruption as much as possible.
5. **What if my property was missed or not restored properly?** If you are unsure if the work has been completed, you [check your location status here](#). If you believe your property was missed, or has not been restored to an acceptable condition, you can [email F3 directly](#) or call 844-390-9100.
6. **Who is responsible for this work?** F3 is responsible for completing restoration related to their fibre installation work.
7. **Is The City involved?** The City is aware of the project and expects restoration work to be completed in accordance with approved standards.
8. **What are you doing to ensure this is done properly?**
 - Sites will be assessed after thaw
 - Restoration work will be documented and verified upon completion
 - Follow-up work will occur if issues are identified
9. **What if I don't want fibre service?** You are not required to sign up for fibre service to have restoration work completed.
10. **How do I sign up for fibre service if I want it?** Residents interested in a free fibre connection can use the QR code provided in F3's notice or contact F3 directly by [email](#) or calling 844-390-9100.