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## **Energy Efficiency Rebate Pilot Program Q&A**

To encourage Red Deerians to decrease energy consumption and support residents in improving energy efficiency in their homes, The City is offering a new rebate program. The program offers a \$50 rebate to those who purchase a smart thermostat and a \$100 rebate to those who purchase a high efficiency dishwasher for home use.

### **1. What is the Energy Efficiency Rebate Pilot Program?**

This rebate program was designed to help Red Deerians conserve energy and reduce greenhouse gas emissions associated with energy consumption. Available on a first-come, first-served basis to city of Red Deer residents, The City is offering \$100 to a replace low efficiency dishwashers with high efficiency models and \$50 for replacing thermostats with a new smart thermostat.

This is a pilot project and may be discontinued without notice.

The City of Red Deer is not responsible for the installation or function of new smart thermostats and high efficiency dishwashers.

### **2. Why is The City offering this rebate?**

Red Deerians are encouraged to conserve energy and reduce greenhouse gas emissions associated with energy consumption by upgrading to smart thermostats and high efficiency dishwashers at home. The City of Red Deer is offering a rebate pilot program in 2022 to encourage people to make the switch and help us reach the goals outlined in the [Environmental Master Plan](#).

### **3. What are the benefits of switching to a smart thermostat and/or high efficiency dishwasher?**

Smart thermostats can help to improve home comfort and can reduce your energy use by up to 12%, versus a standard programmable model.

High efficiency dishwashers can mean spending less time doing the dishes while also reducing water use by 30% and energy use by up to 12%, versus a standard model.

### **4. Who is eligible for a rebate?**

Residents of Red Deer with current City of Red Deer utility accounts are eligible for one smart thermostat rebate and one high efficiency dishwasher rebate.

To qualify, the applicant must purchase a new qualifying EnergyStar certified smart thermostat or dishwasher in 2022 and install at a residential property in Red Deer. See below for additional requirements.

### **5. Can I apply for both of the new rebates?**

Yes, residents can apply for both rebates, up to a maximum of one of each rebate per household. This can be done at separate times as long as you apply before the application deadline.

### **6. What are the qualifications for the Energy Efficiency Rebate Pilot Program?**

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The following criteria must be met to receive a rebate:

- Applicant must live in Red Deer and have a current City of Red Deer utility account
- Purchase must have been made in 2022
- Purchase must be new
- Purchase must be EnergyStar certified. To view a list of qualifying products, visit [https://www.energystar.gov/products/products\\_list](https://www.energystar.gov/products/products_list).
- Equipment must be installed and operated at a property located in the city of Red Deer
- Completed application must be received by City of Red Deer staff before the program end.
- A copy of the receipt of purchase must be included with the application form. The receipt must clearly indicate the name of the store, product name, price, and date of purchase. The applicant's name must be clearly written on the receipt.
- Maximum one (1) of each type of rebate (smart thermostat and high efficiency dishwasher) per utility account for the lifetime of the program

**7. How much do smart thermostats and high efficiency dishwashers cost?**

Smart thermostats range in price from \$200 to \$400, depending on the brand and model. Some packages offer additional sensors or features which increased the base purchase price.

High efficiency dishwashers range in price from \$400 to \$2,000. This large variation accounts for the wide variety of models on the market, with small countertop dishwashers being on the lower end and larger capacity dishwashers being on the higher end of the spectrum.

**8. Where can I purchase a smart thermostat and/or high efficiency dishwasher?**

Both smart thermostats and high efficiency dishwashers can be purchased at local home improvement stores. Many online retailers also carry smart thermostats and high efficiency dishwashers.

**9. Can I make my purchase online?**

Purchases made through classified ads do not qualify; however, purchases through online retailers, such as Amazon.ca, are permitted, provided an itemized receipt is attached to the application form. Note: this does not mean the order confirmation email.

**10. Why is there a qualifying product list?**

Like most products, not all appliances and equipment are created equal. Only models that are EnergyStar certified are qualified. The models listed are third-party tested and rated for their energy use performances to help ensure customer satisfaction. For a list of qualifying models, visit [https://www.energystar.gov/products/products\\_list](https://www.energystar.gov/products/products_list) (ensure you have selected "Available in Canada").

**11. How do I tell if a product is EnergyStar certified?**

While shopping online or in store, look for the blue EnergyStar logo on the label. Most online retailers also have an option to add a filter to your search results to only show those that are EnergyStar certified. When in doubt you can always look up the model number on the EnergyStar product finder. [https://www.energystar.gov/products/products\\_list](https://www.energystar.gov/products/products_list)

**12. How do I apply for a rebate?**

1. Purchase and install your new smart thermostat or dishwasher and keep the original receipt. Please ensure your name is clearly printed on the receipt.

2. Take your old equipment to a recycling facility that supports product recycling. Make sure to get a verification stamp on your application form.
3. Complete the application form available at [www.reddeer.ca/energyefficiencyrebate](http://www.reddeer.ca/energyefficiencyrebate) and deliver to The City of Red Deer Community Development department.

**13. Can residents who do not have a utility account apply for these rebates?**

No. Only utility account holders may apply. The name of the applicant must match the name associated with the utility account.

**14. If I live in a condominium, do I still qualify for a rebate?**

As long as you have a current utility account, you qualify for a rebate. However, you may wish to speak with your condo association for approval.

**15. How long will it take for my rebate to be processed?**

Once your application is received, a credit will be applied to your utility account within 8 - 12 weeks.

**16. Where can I find more information on home energy efficiency?**

There is more information on energy efficiency and ways to reduce your energy consumption on The City's website, <https://www.reddeer.ca/city-services/environment-and-conservation/your-home/energy-efficiency/>.