

Cart user guide



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GREEN

Organics

BLUE

Recycling

BLACK

Garbage

Carts with benefits

Turn something old into something new

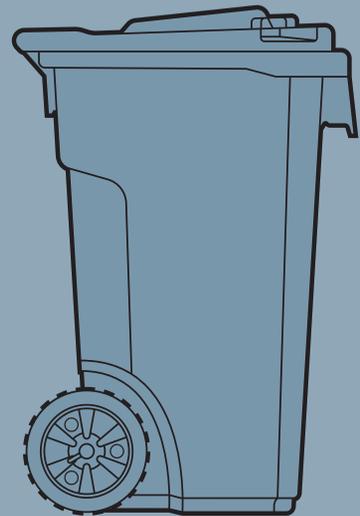
Red Deerians are great recyclers and with Green, Blue and Black Carts, you can recycle more than ever.

Instead of burying our waste in the landfill, your Green and Blue Carts help us turn resources into something new.

The food and yard waste put into your Green Cart is turned into high quality compost for local agricultural land.

The paper, cardboard, plastic and metal containers put into your Blue Cart get turned into new paper, plastic and metal products.

Not only helpful to our environment, the carts are designed to be lightweight, streamlined, tidy and easy to handle, making your weekly waste roll out a breeze.



Tip:

Sign up for collection day text message, email or phone reminders at reddeer.ca/notify.

Cart collection

When:

Set out by 7 a.m. on collection day and return to your property after emptied.

If you don't know what day your carts are collected, or if they are collected from front street or back alley, visit reddeer.ca/carts or call the Blue Line at 403.340.BLUE (2583).

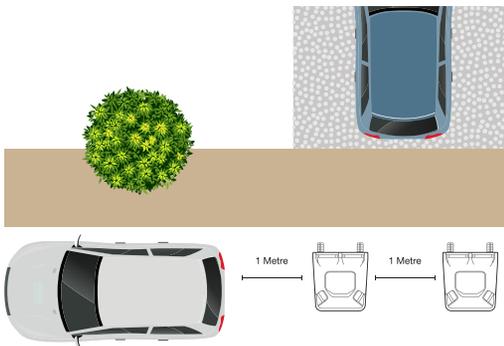
How:

Set your carts on flat ground with the lids closed and one metre clearance on all sides, including behind, so the truck's arms can access it. Ensure your carts are clear of all obstructions, such as your other carts, extra yard waste, fences, trees and parked vehicles. Do not set out extra recycling or garbage beside or on top of your cart.

Where:

Front street users:

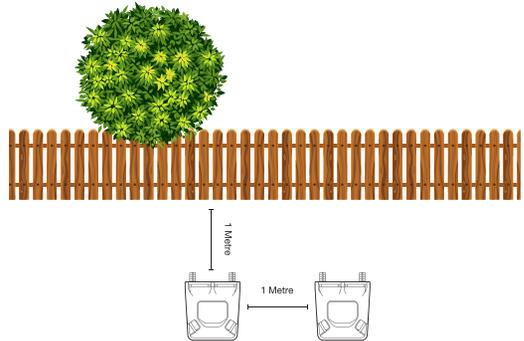
Place with wheels against the curb and white directional arrow pointing toward the street.



Tip: Are cars parking too close to your cart after you've set it out? Try setting it out in front of your driveway.

Back alley users:

Place with wheels toward your property and white directional arrow pointing toward the alley.



Tip: Can you walk between and around your carts? If not, make some extra space.

Cart user guide

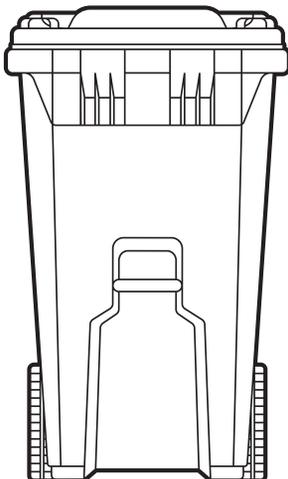
Simple and stream lined instructions for your Green, Blue and Black Carts:

1. Store carts where most convenient, like your yard or your garage.
2. Return your carts back to your property after collection.
3. Write your address in the white area provided on the side of the carts and make a note of each cart's serial number.
4. From mid November to early April, set out your Black Cart for collection one week and your Green and Blue Carts the next week.

From early April to mid November set out your Green Cart every week, along with your Blue Cart one week and your Black Cart the next.

Check your collection calendar at reddeer.ca/carts for which carts to set out, or sign up for Cart Collection Alerts at reddeer.ca/notify.

5. Periodically rinsing your carts can help keep them tidy.



Tip:

Sign up for collection day text message, email or phone reminders at reddeer.ca/notify.

Cart Tips

Missing or damaged cart?

Call 403.340.BLUE (2583) or email carts@reddeer.ca. Writing your address in the white area on the side of your cart may prevent your cart from going missing.

What cart does an item go into?

Go to the waste sorting tool at reddeer.ca/carts.

What day are my carts picked up?

Go to reddeer.ca/carts for a schedule.

Which carts do I set out this week?

Go to reddeer.ca/carts for a schedule.

Trouble remembering to set out your carts or which carts to set out?

Go to reddeer.ca/notify to sign up to receive notifications the evening before your collection day.

Cart not emptied?

If your cart is set out incorrectly, the driver will leave a note on your cart explaining why it was not emptied. If your cart was set out by 7 a.m. and it is not emptied by 7 p.m. and there was no note left on it explaining why it was not emptied, it may have been missed in error. Call 403.340.BLUE (2583) or email carts@reddeer.ca.

Moving to a new house?

When you move leave the carts behind. Carts are assigned to the house not the resident. If you need carts or different size carts at your new house, let us know when you set up your new utility account or call 403.340.BLUE (2583).

Need a different size Blue or Black Cart?

Contact us to discuss your options by phone at 403.340.BLUE (2583) or email at carts@reddeer.ca.

Carts mixed up with your neighbour's carts?

Check the serial number on the front of your carts. Each cart has a unique serial number that is assigned to a residence. If you have signed up for MyCity at reddeer.ca/mycity you can check your serial number there or call 403.340.BLUE (2583). Once the carts are back at the correct houses, write your address in the white area provided on the side of the carts.

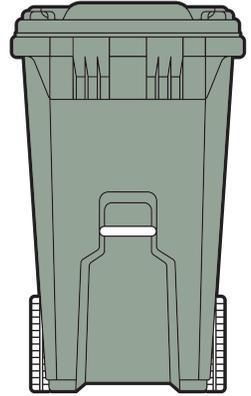
Organics frozen in your Green Cart in the winter?

A piece of cardboard or crumpled newspaper in the bottom of your Green Cart will not only help keep the cart tidier, it will help the organics slide out more easily on collection day.

Recycling or garbage stuck in your cart?

If your Blue and Black Carts are not fully emptied on collection day, be sure you are not packing the material in too tightly.

Green Cart user guide



Makes sorting organics a piece of cake

- ✓ Green Carts are picked up every week from early April to mid November and every other week, on the same week as your Blue Cart, from mid November to early April. Check your collection calendar at redeer.ca/carts for exact dates.
- ✓ Place organics loose in your Green Cart or place them in a paper yard waste bag or certified compostable bag or wrap them in newspaper before placing them in your Green Cart.
- ✓ You may want to use a smaller container in your kitchen to gather food scraps and empty them into your Green Cart as necessary. A variety of styles and sizes of kitchen containers are available at hardware stores or online or you can use a container you already have like an ice cream pail or large yogurt container. You can line the container with paper bags, newspaper or certified compostable bags to help keep it tidy.
- ✓ Place a piece of cardboard or crumpled newspaper in the bottom of your Green Cart to help the organics slide out more easily on collection day.
- ✓ Extra yard waste that does not fit in your Green Cart can be set out along with a full Green Cart. Place the extra yard waste one metre away from any cart in a paper yard waste bag, loose in a garbage can or small branches bundled and tied with string. Maximum branch size is 1 inch diameter and 3 feet long.
- ✓ If in doubt, check it out online at reddeer.ca/carts

Got a full Green Cart?



Extra yard waste

Food scraps and pet waste should fill up your Green Cart first. Then yard waste can go inside, including grass clippings, leaves, small tree trimmings and garden waste. Place any extra yard waste only in garbage cans or in paper yard waste bags or small branches tied in bundles with string. Extra yard waste will only be picked up if a full Green Cart is also set out. Be sure to place your extra yard waste one metre away from your carts on collection day.

A look inside the Green Cart

Reduce your garbage in a snap by using your Green Cart for all organic material.

Put these items in your Green Cart:

- ✓ Kitchen scraps
- ✓ Fruits and vegetables (raw and cooked)
- ✓ Table and plate scraps
- ✓ Meat, fish, bones and poultry carcasses
- ✓ Dairy products
- ✓ Bread and baked goods
- ✓ Coffee grounds, filters and tea bags
- ✓ Pasta, grains and beans
- ✓ Eggs and eggshells
- ✓ Food-soiled paper towels and napkins
- ✓ Food soiled pizza boxes
- ✓ Brush, leaves and branches
- ✓ Grass and garden debris
- ✓ Wood shavings and chips
- ✓ All forms of pet waste and kitty litter
- ✓ Pet fur and feathers

Don't put these items in your Green Cart:

- × Plastic bags
- × Plastic containers
- × Styrofoam
- × Diapers
- × Feminine hygiene products
- × Large or domestic animal carcasses
- × Diseased branches
- × Fire pit, fire place and barbeque ashes

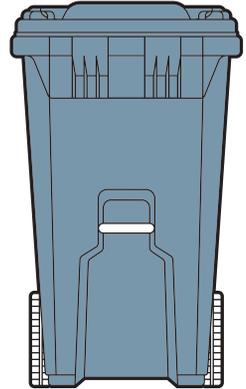
Tip: To help keep your Green Cart tidy, place pet waste and kitty litter in a paper or compostable bag, not plastic, before placing it in your Green Cart.

Find the full list at reddeer.ca/carts

Blue Cart user guide

Recycling has reached new heights

- ✓ Blue Carts are picked up every other week, on alternating weeks from your Black Cart.
- ✓ Place recyclables loose inside the Blue Cart – don't use plastic bags to contain recyclables, and don't cram things in too tight.
- ✓ Recycling set beside, or on top of the Blue Cart will not be picked up. You can drop off extra recycling at a recycling drop-off depot at no cost or hold onto extra recyclables until the next Blue Cart collection day.
- ✓ If in doubt, check it out online at reddeer.ca/carts
- ✓ Glass bottles and jars can be taken to a recycling drop-off depot. Locations can be found at reddeer.ca/recycling.



Remember to:

- Flatten and break down boxes
- Empty and rinse containers
- Flatten larger cans and plastic containers to save space

Got a full Blue Cart?



Extra recycling

You can take your extra recycling materials to a recycling drop-off depot, or save it for the next Blue Cart collection day. Extra recycling set beside, or on top of the Blue Cart will not be collected.

A look inside the **Blue Cart**

Your Blue Cart is collected every other week, on alternating weeks from the Black Cart.

Put these items in your Blue Cart:

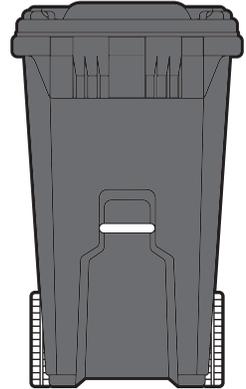
- ✓ Plastic containers labelled with a #1-7 (e.g. plastic bottles or containers like peanut butter, condiments, shampoo and detergent bottles)
- ✓ Cardboard and boxboard (e.g. cereal, shoe and tissue boxes)
- ✓ Clean pizza boxes
- ✓ Newspapers, magazines, junk mail and other mixed paper
- ✓ Metal cans (e.g. soup and coffee cans)
- ✓ Clean foil pie plates and serving trays
- ✓ Shredded paper – must be in a clear plastic bag

Don't put these items in your Blue Cart:

- × Glass bottles or jars
- × Parchment paper, tinfoil and waxed paper
- × Styrofoam (e.g. cups, packaging and egg cartons)
- × Disposable coffee cups (paper or Styrofoam)
- × Gift wrap or tissue paper
- × Straws
- × Plastic bags, food wrap or bubble wrap
- × Paper towels or napkins
- × Food soiled pizza boxes
- × Non-refundable tetra packs
- × Unnumbered plastics (e.g. toys, dishes and cutlery)
- × Household hazardous waste, gasoline containers, motor oil containers, paint cans, propane tanks and fertilizer, herbicide or pesticide containers

Find the full list at reddeer.ca/carts

Black Cart user guide



Making garbage collection a breeze

- ✓ Black Carts are picked up every other week, on alternating weeks from your Blue Cart.
- ✓ Fill your Black Cart with the things that don't belong in the Green or Blue Cart.
- ✓ Remember that electronic waste, household hazardous waste, paint, batteries and fluorescent lights cannot go in your Black Cart and must be taken to the Waste Management Facility for proper disposal.
- ✓ Garbage set beside, or on top of the Black Cart will not be picked up. You can drop off extra garbage at the Waste Management Facility for a small fee, or hold onto it until the next Black Cart Collection day.
- ✓ If in doubt, check it out online at reddeer.ca/carts

Got a full Black Cart?



Extra garbage

Have another look at the comprehensive list at reddeer.ca/carts and take a peak in your garbage. There might be some items hiding in the garbage that should go in the Green or Blue Cart.

You can always drop off extra garbage at the Waste Management Facility for a small fee, or hold onto it until the next Black Cart collection day. Garbage set beside, or on top of the Black Cart will not be collected.

A look inside the **Black Cart**

Whatever didn't find a home in your Green Cart or your Blue Cart, will go in the Black Cart. Your Black Cart is collected every other week, on alternating weeks from the Blue Cart.

Put these items in your Black Cart: **Don't put these items in your Black Cart:**

- ✓ Styrofoam packaging and food trays
 - ✓ Disposable diapers
 - ✓ Plastic bags, food wrap or bubble wrap
 - ✓ Gift wrap, tissue paper and ribbons
 - ✓ Wet wipes and cotton swabs
 - ✓ Disposable coffee cups (paper or Styrofoam)
 - ✓ Parchment paper, tinfoil and waxed paper
 - ✓ Ceramics, broken dishes
 - ✓ Multi-material packaging (e.g. chip bags, frozen food trays, deodorant, toothpaste tubes and pet food bags)
 - ✓ Unnumbered plastics (e.g. toys, dishes and cutlery)
 - ✓ Straws
 - ✓ Non-refundable tetra packs
 - ✓ Diseased branches and noxious weeds
 - ✓ Worn out clothing
- × Batteries
 - × Electronic waste
 - × Household hazardous waste
 - × Fluorescent lights
 - × Paint

The above items should be properly disposed of at the Waste Management Facility. For a full list of what is accepted at the facility, visit reddeer.ca/garbage

Find the full list at reddeer.ca/carts

Questions?

carts@reddeer.ca

403.340.BLUE (2583)

reddeer.ca/carts