

Q&A BACKGROUNDER

May 2023

Rip 'N Rec Summer Pass

The Rip 'N Rec Summer Pass is a pass that allows youth aged 17 and under unlimited access to Red Deer Transit and drop in programs at City recreation facilities for the summer.

1. Where can I purchase a Rip 'n Rec pass?

Rip 'n Rec passes are available at the Collicutt Centre, G.H. Dawe Centre, Michener Aquatic Centre and Recreation Centre.

2. Are passes available at City Hall or Sorenson Station transit terminal?

No. Pass sales are only available at recreation facilities with cashier services (Collicutt, G.H. Dawe, Michener Aquatic and Recreation Centres)

3. When are Rip 'n Rec passes available for purchase?

Sales begin Wednesday, June 14 and continue through September 4, 2023.

4. When are Rip 'n Rec passes valid?

2023 Rip 'n Rec passes are valid from June 26 to September 4, 2023.

5. What is the cost of a Rip 'n Rec pass?

Each pass costs \$50.00. Passes are not transferrable. Replacement cards are available for \$10.00. All sales are final and refunds are not available.

6. What payment types are accepted for Rip 'n Rec passes?

Cash, cheque, debit, MasterCard and Visa are accepted at our facilities.

7. Are Arts & Recreation Gift Cards accepted forms of payment for Rip 'n Rec passes?

Yes, an Arts & Recreation Gift Card may be used to purchase a Rip 'n Rec pass.

8. Are Rip 'n Rec passes transferrable?

No. A Rip 'n Rec pass is only valid for the customer it is initially assigned to and cannot be transferred to another customer. **All sales are final and refunds are not available.**

9. What happens if a Rip 'n Rec pass is lost or damaged?

A \$10.00 fee will be charged for each replacement card.

10. Which facilities accept Rip 'n Rec passes?

The passes are valid at the Collicutt, G.H. Dawe, Michener Aquatic and Recreation Centres.

11. Are Rip 'n Rec passes valid at Kinsmen Community Arenas, Servus Arena or Setters Place?

No. There are no drop in programs offered during the summer at these facilities.

12. Where can I find more information?

More information on Rip 'n Rec is available online at www.reddeer.ca/summerpass or by contacting the Recreation section at 403-309-8411 or recreation@reddeer.ca.